



QUALITY ACTION CONCEPT AND STRUCTURE

Ursula von Rűden
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Quality Action
Improving **HIV** Prevention in Europe



This work is part of the Joint Action on Improving Quality in HIV Prevention (Quality Action), which has received funding from the European Union within the framework of the Health Programme.



Aim



To improve the quality of the response
to HIV and AIDS in Europe

by

increasing the effectiveness of HIV prevention
using practical Quality Assurance (QA) and
Quality Improvement (QI) tools





What do we mean by QUALITY?



Quality means achieving
desirable health outcomes in a
manner consistent with current
professional knowledge and
standards.





Quality in HIV prevention



Preventing new HIV infections
and disease in a manner
consistent with the best
available evidence, theory and
experience.



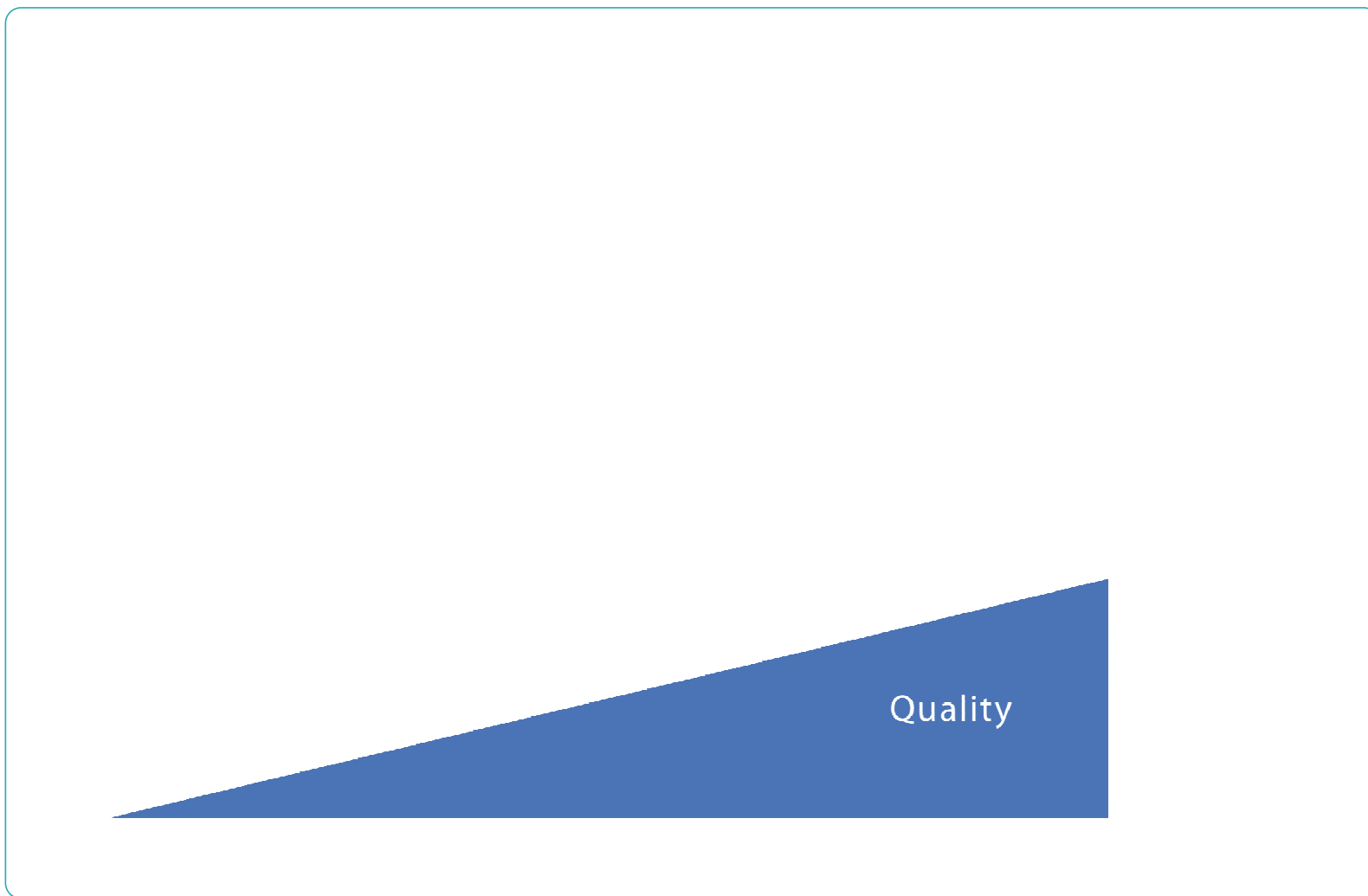


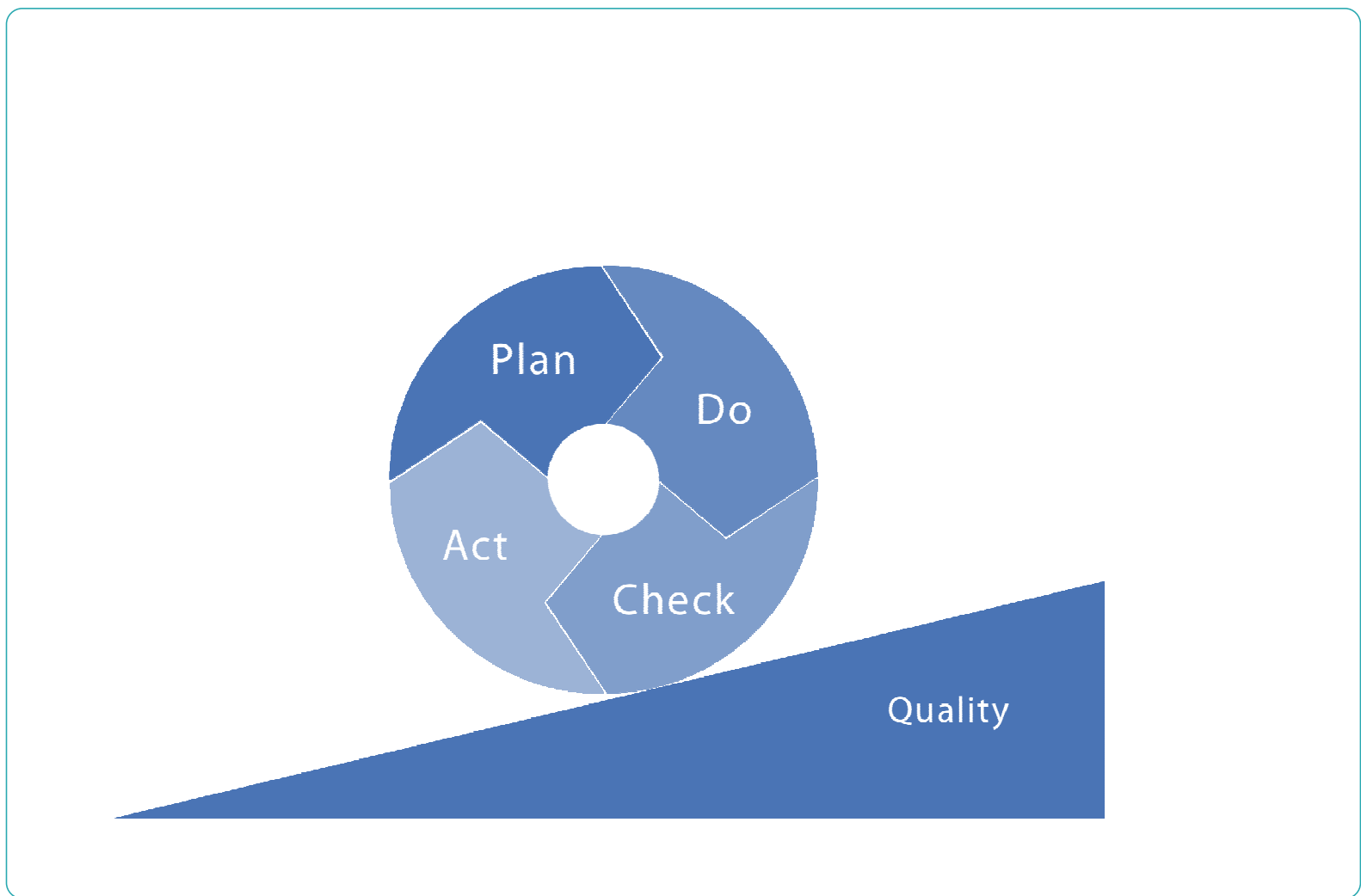
Quality Assurance or Improvement?



- **Quality Assurance (QA)** monitors the quality of services and activities against standards, including review, problem identification and corrective action.
- **Quality Improvement (QI)** identifies, implements and evaluates strategies to increase the capacity to fulfil and exceed quality standards.

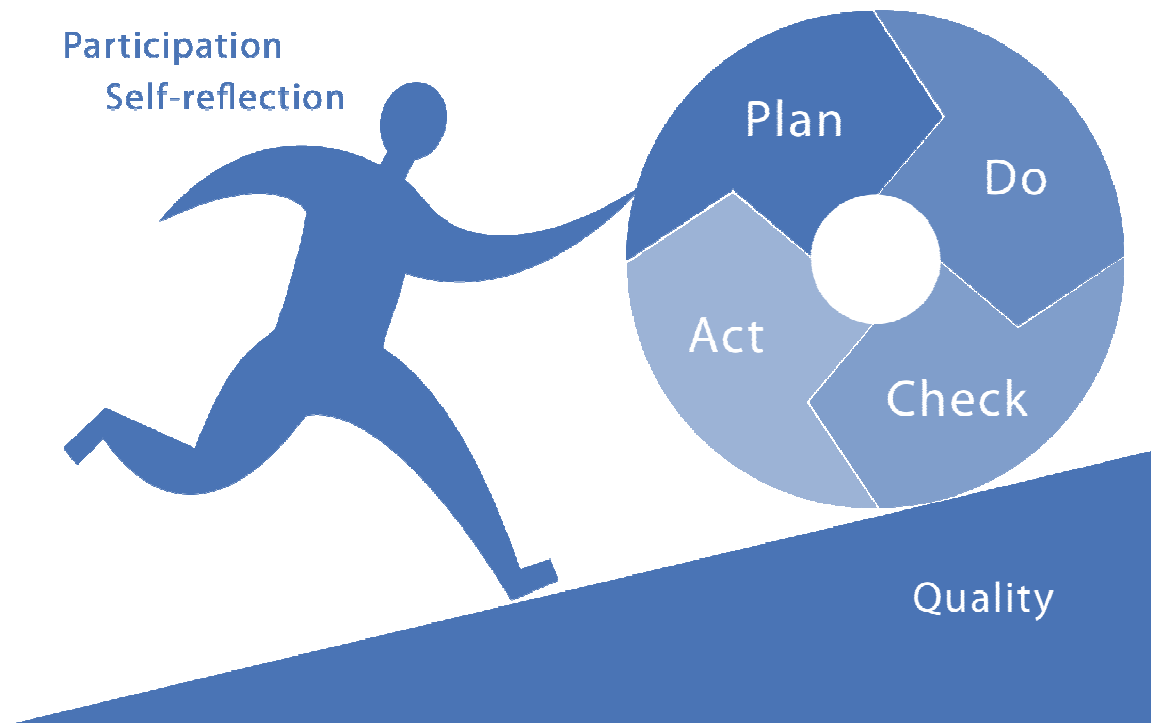






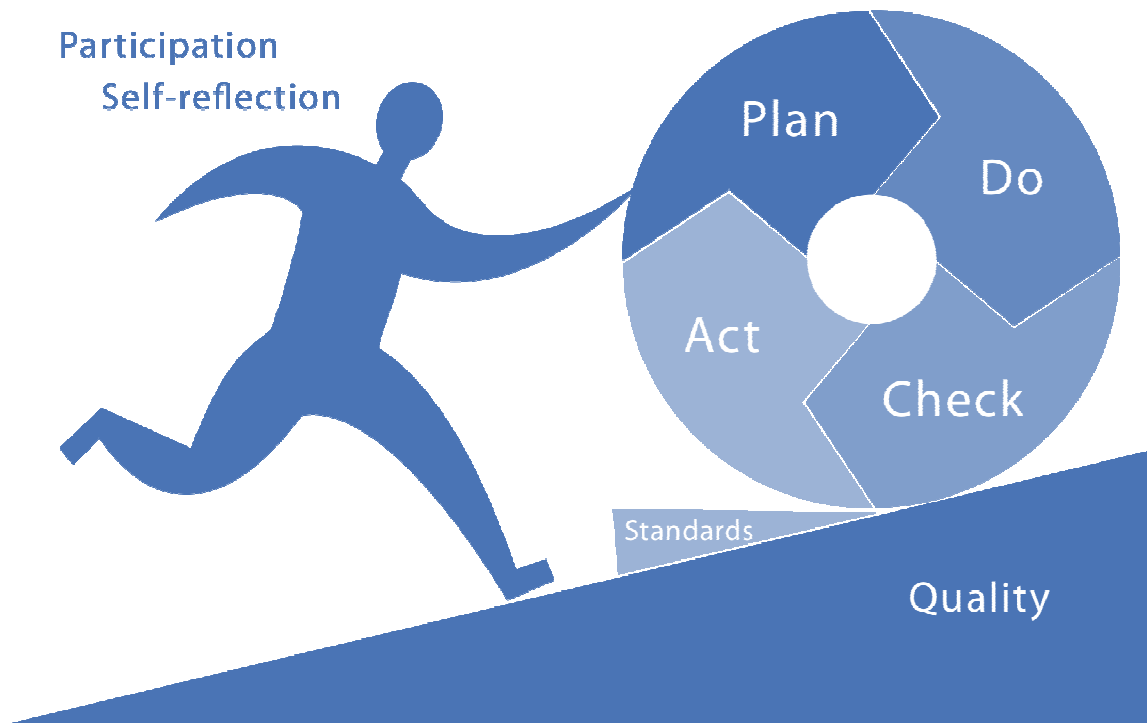


Participation
Self-reflection





Participation
Self-reflection





Key Principle: Participation



- Stakeholder involvement
- Communication, consultation and facilitation
- Team and group work
- Empowerment





Key Principle: Self-Reflection



- Voluntariness
- Supportive environment
- Structured process
- Satisfaction







Programs and projects of high quality



- Analysis and needs assessment
- Consultation and planning
- Implementation and service provision
- Monitoring and evaluation
- Documentation and reporting
- Review

All of high quality





The Joint Action “Improving Quality in HIV Prevention” (QHP)



- Funding: 2008–2013 Public Health Programme of the European Commission (Work Plan 2012)
- Project Management: Executive Agency for Health and Consumers (EAHC)
- Duration: 01/03/2013 – 29/02/2016
- EU co-funding: 1.5 Mio Euro (42%)
- Partner contribution: 2.0 Mio Euro (58%)





Partners



- Associated Partners: 25
- Collaborating Partners: 17
- Countries: $18 + 7 = 25$
- Government Organisations: 12
- Non-Government Organisations: 13
- East: 7
- West: 11





Quality Action: Objectives



- Train 60 trainers/facilitators to support the use of QA/QI tools
- Support 80 applications of QA/QI tools
- Document resulting quality principles and criteria
- Incorporate QA/QI into HIV prevention policy





Quality Action: Products



- 5 practical QA/QI tools
- Training modules, including an e-learning package
- Starting environment and evaluation report
- Collection of case studies
- Charter for quality in HIV prevention
- Policy kit
- Stakeholder platform
- Core documents and translations





Methods



- Evidence based tools, expert-led adaptation, pilot application, consultation and review
- Train-the-trainer, adult education, e-learning, practice-based learning,
- Development of quality factors, consultation
- Policy review, advocacy and negotiation
- Process, output and outcome evaluation





Quality Action: Work Packages



1. Coordination
2. Dissemination
3. Evaluation
- 4. Tools
- 5. Capacity Building
- 6. Practical Application
- 7. Quality Principles and Criteria
- 8. Policy Development





Project overview: Year 1



- Tools: ready for application
- Training packages
- Recruiting programs and projects to apply tools
- Work package work plans
- Stakeholder platform
- Evaluation: Starting Environment
- Data collection instruments
- Policy review





Project overview: Year 2



- Training Part 1
- National/regional training events
- Practical application of tools
- Training Part 2
- Data collection
- Policy networking





Project overview: Year 3



- Data analysis
- Developing quality principles and criteria
- Policy discussion
- Case studies from practical application
- Final revisions to tools and training packages
- Concluding project conference
- Dissemination
- Reports





Thank you for your attention!

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